

Employee Intake Step by step

Demographics

Actions to get there: **Employee Tab > Employee List > Create New Employee**

Information Recorded:

- 1 Enter first & last name, phone number & email
- 2 Click "Add New Employee"
- 3 Create a temporary password
- 4 Add additional information you would like to capture in demographics
- 5 Navigate to Address tab on the left hand side of the menu - Enter Address details
- 6 Navigate to Roles & Permissions - Select the appropriate role and toggle "ON"
- 7 Navigate to Other Fields tab - Enter additional information
- 8 Click "Save Employee"

Contacts

Actions to get there: **Employee Profile > Overview > Contacts**

Information Recorded:

This is for employee's contacts, including emergency

- 1 Click "contacts" located on the green bar
- 2 "+ Add New Contact"
- 3 Enter first & last name, phone number & email
- 4 " + Add New Employee Contact"
- 5 Enter relationship and contact type (optional) & any additional fields
- 6 Click "Save"
- 7 Toggle Emergency button to "ON" if this contact is an Emergency contact

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Attachments

Employee Profile > Overview > Attachments

These are attachments that will NOT live on your internal server

Information Recorded:

- 1 Attachments to be scanned and uploaded to Overview section of the Employee Profile

Skills & Qualifications

Actions to get there Employee Profile > Skills and Qualifications

Information Recorded:

- 1 Review list of Skills & Qualifications (pulled from library)
- 2 Select the appropriate Skills & Qualifications - click to toggle ON any skills this employee has
- 3 *Items that contain SET require an expiry date in order to turn ON*

Unavailability

Actions to get there: Employee Profile > Employment Tab > Unavailability

Information Recorded:

- 1 Click "+ Add Unavailability"
- 2 Start typing to select the "type" of time off and chose from the drop down list
- 3 Select start date
- 4 If unavailability is "All Day" click the check box
- 5 If unavailability is not All Day, specify the Start & End Time & frequency
- 6 A preview of the dates will appear after unavailability is entered
- 7 Click "Save"

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Employment Settings

Actions to get there: Employee Profile > Employment Tab > Employment Settings

Information Recorded:

- 1 Using the "Set/Edit" button, set the appropriate capacity, otherwise will default to 40 hours/week
- 2 Add the SSN and **payroll number**
- 3 Add any additionally required information
- 4 Navigate to the Notifications tab on the left side of the menu
- 5 Enable appropriate notifications for the employee
- 6 Click "Save"

Custom Pay Rates

Employee Profile > Employment > Custom Pay Rate

Information Recorded:

- 1 Add in a custom pay rate for this employee
- 2 "Add employee custom rate" > Select pay code > Add in custom rate and effective date

You will be able to indicate custom pay rates for specific clients by overriding the pay rate in a scheduled visit (Scheduling> Select specific visit> Accounting> Add pay rate

Employee Termination or Status Change

- 1 To terminate an employee, navigate to 'Overview' tab of the Employee Profile, and click on 'Terminate Employee' OR Navigate to Demographics and update Status. Save.
- 2 The termination reason can be documented by adding an Employee Note

Document the new status and reason for status change.

NOTE: **Terminating** an employee will revoke access to the mobile App. If you change an employee status to **suspended** you will also need to turn OFF their role to suspend access to the mobile app. They will see a notification indicating 'You do not have the required permissions to perform this action'